

Defense Health Agency Facilities Enterprise

Captain Nate Price, CEC, USN
Chief, Facilities Enterprise

25 April 2019



“Medically Ready Force...Ready Medical Force”

DHA Vision and Mission



Vision

A joint, integrated, premier system of health, supporting those who serve in the defense of our country

Key Mission Aspects

- A Combat Support Agency supporting the military services
- Supports the delivery of integrated, affordable, and high quality health services to beneficiaries of the Military Health System (MHS)
- Executes responsibility for shared services, functions, and activities of the MHS
- Serves as the program manager for the TRICARE Health Plan, medical resources, and as the market manager for the National Capital Region (NCR) enhanced Multi-Service Market
- Manages the execution of policy as issued by the Assistant Secretary of Defense for Health Affairs
- Exercises authority, direction, and control over the inpatient facilities and the subordinate clinics assigned to the Defense Health Agency (DHA) in the NCR Directorate

“Medically Ready Force...Ready Medical Force”

Global Portfolio



The most important numbers...

9.4M
Beneficiaries

1.5M
In Uniform

- Plant Replacement Value = \$38B
- 78M square feet – 4,700 beds
 - ✓ 54 Hospitals
 - ✓ 377 Medical Clinics & 247 Dental Clinics
 - ✓ 251 Vet Clinics & other Education, Research, Labs, etc
- MilCon
 - \$2.1B in design
 - \$4.4B in construction
 - \$500M in initial outfitting
- Sustainment, Restoration, Modernization in 2017
 - \$1.3B



“Medically Ready Force...Ready Medical Force”

MHS Transformation



- Military Health System Reform underway since 2011
 - Leadership concerns:
 - Patient safety
 - Growing cost; organizational stovepipes; duplication of services/headquarters functions
 - Aging infrastructure; declining FCI; and growing backlog
 - Driven by value-based incentives in medicine with goal to:
 - Improve quality and outcomes across enterprise
 - Improve efficiency, effectiveness, and reduce costs
- Established Defense Health Agency in 2013, responsible for ten shared services – Facilities Shared Service demonstrated early collaboration and success

“Medically Ready Force...Ready Medical Force”

Facilities Enterprise Approach



- Single demand signal and prioritization process for MilCon requirements
- Standardizing Sustainment, Restoration, and Modernization programming models
- BUILDER-developed Enterprise Facility Condition Assessment and Management
- Shaping Initial Outfitting & Transition programming model

“Medically Ready Force...Ready Medical Force”

Building Agility



- Balancing requirements – three types/sizes of MTFs
- Space planning criteria – templated across MTFs?
- World Class Healthcare – every building, every where?
- Using business analytics in facilities decisions
- Pursuing new technologies – can pre-fab make us faster?

“Medically Ready Force...Ready Medical Force”

Delivering Care through the Built Environment



- Culture eats strategy for breakfast
- Building the Facilities Brand
- Shaping the conversation with Providers and Administrators
- Being careful with ‘we can do better’
- Bringing facilities into healthcare decisions

“Medically Ready Force...Ready Medical Force”

Great People Are Counting On Us



Coming Together is a Beginning, Keeping Together is Progress, Working Together is Success

Henry Ford

“Medically Ready Force...Ready Medical Force”